

RODEM®
SMART SANITARY PROCESSES

We Support the Processors Who Feed, Nourish, & Heal America

Rodem was born out of a love for meeting the challenging demands of dairy plants, with a focus on solving processing problems. Our industries served have evolved, but our number one goal remains the same — to provide our processors with smart sanitary solutions and innovative technology. Rodem's solutions help clients increase efficiencies, decrease downtime, maximize yield, and throughput while achieving sustainability goals, delivering a high quality end product, and meeting customer demand.

We Bring Clients Smart Sanitary Solutions

Rodem is more than distribution. We pride ourselves on industry experience and offer a breadth of knowledge to solve your most difficult processing issues. Our people work to find smart solutions for your sanitary process. Rodem's customers are our driving force. We are committed to providing value-added, customer service to each customer. We listen to your wants and needs and adjust our offerings accordingly.

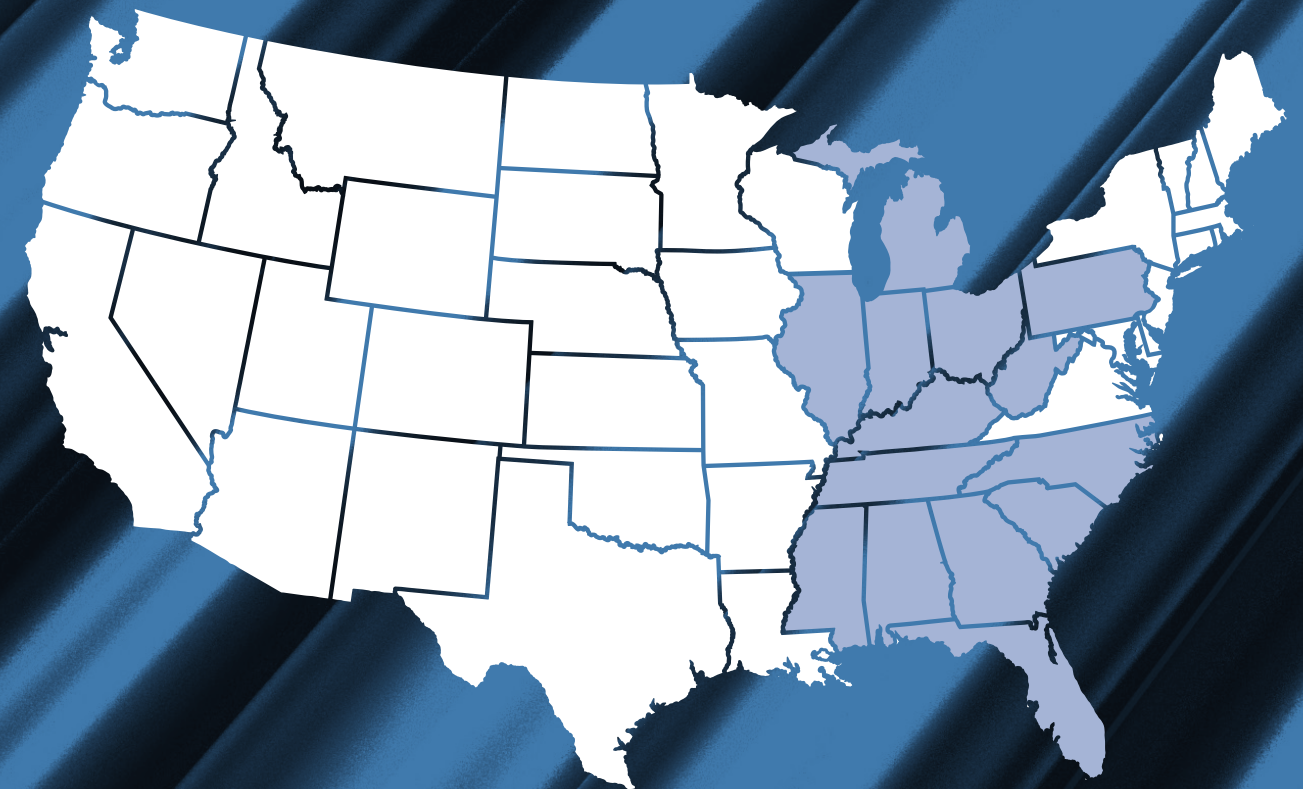
We execute our commitment to supporting the processors who feed, nourish, and heal America through offering products from not only leading manufacturers and technology, but also great people. Our people are some of the most experienced and knowledgeable in the industry. We pride ourselves in developing long-standing relationships with customers, taking on their problems like they are our own.

Let us show you the Rodem difference.

OUR TERRITORY

Regional focus, with national reach.

Cincinnati
Columbus
Indianapolis
Knoxville
Nashville
Raleigh
Toledo



SATELLITE OFFICES

Rodem has Account Managers throughout the Midwest & Southeast.

Contact us at 800-534-7312 or contact@rodem.com to locate a representative near you.

DECADES OF SERVICE. A LIFETIME OF COMMUNITY.

Whether you need us urgently to solve a problem, or as a consistent, steady partner helping you grow, evolve and perfect your process, we're here. Rodem brings unmatched experience, long-standing partnerships and fair pricing to help you get where you need to be.

We know that your missions are to heal, nourish and celebrate life. We take that to heart and stand ready to roll up our sleeves with you to make it happen.

1970s

We set out with a simple mission to support the processors who feed America.



Dairy Roots

In 1971 Rodem was incorporated when the original dairy processing plant purchased by founder Bob Diener, evolved into plant support and equipment sales for other local dairies.

We set out with a simple mission: to support the processors who feed America.



Founding Principles

Our founder, Bob Diener, generously supported employees through major life events during the early days.

His hard-working nature, family-first attitude, and generous disposition are still an integral part of our company.

Long-Standing Partnerships

Strong partnerships with industry leading manufacturers have helped Rodem deliver high-quality, innovative solutions since the beginning.

Relationships established in the 1970s with partners like Tri-Clover (now Alfa Laval) and Anderson Instrument are still critical to everyday business decades later.



Guiding Values

Industry knowledge and commitment to superior service are the values our company was built on. Our teams meet regularly for training, knowledge transfer, and team building.



1980s



Expansion

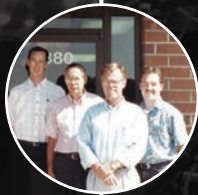
As customer demands changed, we expanded our offerings to include engineering and installation services.



Smart Sanitary Solutions

As our team and offerings grew, our commitment to provide not only the best equipment, but the best process solutions and holistic approach that ensures efficiency and sustainability for our customers was born.

1990s



Footprint Grows

Expansion both in offerings and geographically continued through the 1980s and 1990s.

Rodem opened additional offices throughout the Midwest and Southeast and created many memories from our time "on the road" building dairy plants across the country.



Community

As our company grew, we built a community of committed individuals who passionately and consistently support our customers in good times and bad to maintain, evolve, protect, and perfect their sanitary processes.

2000s



Support Structure

We know every minute counts when lines are down. We created a sophisticated support network of dedicated employees and knowledgeable vendors for the essential industries we serve. Our brick and mortar locations are strategically located to provide fast, local support.



Onward & Upward: Bob's signature saying was "Onward & Upward," and was depicted by a green arrow pointing diagonally to the right.

His optimism and enthusiasm for growth and transformation continued to guide our organization through the turn of a century.

2018

A New Beginning

2018 marked the beginning of a new and exciting era for Rodem when we welcomed a new executive team to lead the company.

We believe this structure strengthens our company professionally, while maintaining the integrity of family ownership that built our foundation for success.

2021

Family of Brands

In 2021, Rodem reinvested and recommitted to the service and solution segments of business through the acquisition of Masterleo and the launch of SaniSmart Solutions.

MASTERLEO
A RODEM INC. COMPANY

SANISMA
SOLUTIONS
by Rodem

RODEM®
SMART SANITARY PROCESSES
1971-2021 50 YEARS

Rodem Turns 50

Rodem also celebrated our 50th year in business in 2021. This remarkable milestone would not have been possible without our devoted community who supports our mission for innovative solutions and world-class service.

Our organization is committed to making each day better than the last.

2023



Rodem Headquarters relocated to Harrison, Ohio. The move to a brand new 50,000 SF office, warehouse and fabrication shop provides the infrastructure for further growth and expansion for every segment of Rodem's business.



We Support the Processors Who Feed, Nourish, and Heal America

Rodem supports the dairy, food, and beverage processors who feed and nourish America, the pharmaceutical manufacturers who search for cures, and those who relax when the work is done.

From simple roots in the Midwest dairy production industry, Rodem has evolved our services and offerings to support numerous, major corporate customers throughout the country in every capacity of high purity processing. From personal care to pet food, breweries to bakeries, we team up with our customers to develop smart sanitary processing solutions for the industries we serve.

These are the essential industries proudly served by Rodem. We look forward to collaborating with you.

- Bakery
- Beverage
- Brewery
- Botanical Extraction
- Contractors
- Cosmetics & Personal Care
- Dairy
- Food
- Life Sciences
- Meat & Poultry
- Pet Food
- Pharmaceutical
- Wine & Spirits



Manufacturing Partners

Rodem has a history of representing product lines from experienced and trusted industry leading manufacturers. As an integrated supplier, we have the ability to ensure the greatest product availability at the best price, and have the support and technical expertise of the manufacturers on our side.



Regional Focus, National Reach

With decades of experience as a distributor to the sanitary processing industry, Rodem is uniquely positioned to offer unsurpassed products and services, with a regional focus and is capable of a national reach.



Largest On-Hand Inventory

- Alfa Laval-Master distributor, Certified Service & Repair Center and Pump SuperCenter
- APV/SPX-Certified Homogenizer Rebuild distributor
- Anderson Instrument-5 Star distributor
- Ampco Pumps-Top distributor

As your single source sanitary distributor, our staff is committed to fulfilling all of your facility's sanitary processing needs. Our goals are simple, to help our customers maximize profits and minimize downtime while providing world class customer service.



rodem.com



RODEM[®]
SMART SANITARY PROCESSES



**Pump
SuperCenter**

Benefits of the Alfa Laval Pump Super Center

1 TECHNICAL EXPERTISE

Rodem receives top tier support from Alfa Laval.

2 RAPID TURNAROUND TIME

Rodem maintains extensive Alfa Laval Pump inventory.

3 GREATER FLEXIBILITY

Rodem provides the ability to modify and assemble Alfa Laval pumps in the event the off the shelf inventory does not meet customer needs.



This special Alfa Laval Pump Distributor designation ensures Rodem is able to provide the highest level of technical support, flexibility and response time for your Alfa Laval Pump needs.

Alfa Laval Pump Inventory Helps Keep America's Processors Running



Located in our Cincinnati headquarters, our Alfa Laval Pump Super Center is uniquely positioned to serve a large number of the country's dairy and food processors with expedient next day delivery.

Minimize unexpected downtime by shopping our extensive inventory of the most popular Alfa Laval pumps. On-hand pumps, motors, and the ability to modify pumps on demand ensures that we can get your process back up and running quickly when unexpected pump failure occurs. Contact our Alfa Laval Pump SuperCenter manager to check our Alfa Laval Pump inventory.

As an Alfa Laval Pump Distributor for more than 50 years, Rodem is well positioned with the right inventory and technical expertise to meet the demands of our Alfa Laval Pump Super Center designation. Our team is equipped to assist your production facility with whatever pump challenges you face.



SANISMART
SOLUTIONS
by Rodem

SaniSmart Solutions by Rodem connects distinct innovations with sanitary processors nationwide. By combining decades of sanitary processing expertise with skilled craftsmanship, solution-centric thinking, and a keen commitment to quality, SaniSmart Solutions promises innovation, efficiency and performance.

SaniSmart brings to life custom designs and solutions from simple modifications to state-of-the-art turnkey processes for food, dairy, beverage, pharmaceutical, and other sanitary applications. Whether the goal is increased throughput to meet consumer demands, simplified maintenance for decreased downtime, or risk mitigation to ensure brand reputation, the SaniSmart team can help. Our sanitary professionals dive in to understand production bottlenecks and processing objectives to create a smart, one-of-a-kind solution.

SaniSmart Solutions' portfolio includes:

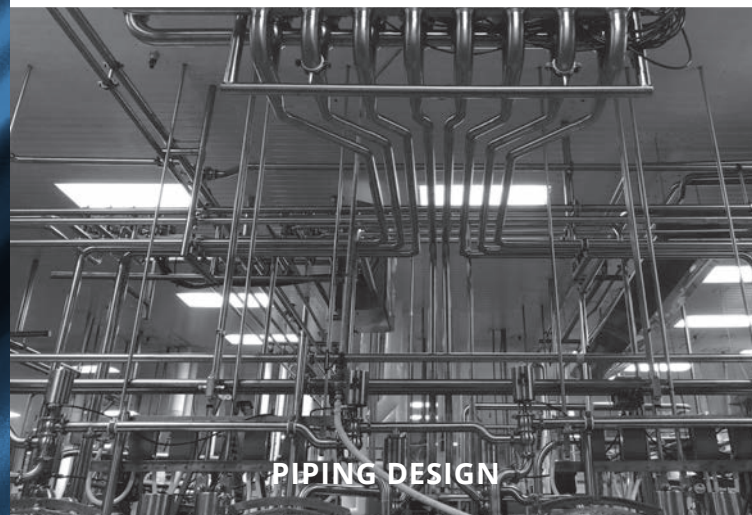
- CIP design
- Fabrication
- Installation
- Piping design
- Process engineering
- Skidded systems
- Systems integration



CIP DESIGN



FABRICATION



PIPING DESIGN



MAINTENANCE & REPAIR

SaniSmart Solutions

Rodem's team takes the sanitary equipment we represent and pieces it together to complete your process system requirements. Our team has extensive plant experience to offer proven solutions.

- Our process engineers focus on the cleanability and efficiency of designs, and have the know-how to solve your CIP and processing problems.
- Rodem's installation team is certified to ASME D18 standards, so we understand the ins and outs of high-purity welding.
- Our fabrication crew and shop ensure minimal interruption to your process. We know that every minute counts when your lines are down, that's why we plan and execute accordingly, always keeping your production schedule in mind.



Associations & Certifications

Rodem is a team of professionals dedicated to supporting the essential industries we serve. We are committed to maintaining the necessary certifications and association partnerships to offer our customers innovative solutions from qualified personnel.

Partner with Rodem and learn how we can put together the components for a smarter sanitary process.

Installation Services

- Boroscoping
- High Purity Orbital Welding
- Hydrostatic Testing
- Operational Testing
- Passivation & Cleaning
- Validation Testing

Process Engineering Expertise

- Equipment & Material Specification & Layout
- Plant Layout Assistance
- Process Block Diagrams/Process Matrix
- Process P&ID's/Flowsheets with Color Highlighted CIP Circuits

Safe & Efficient Crew

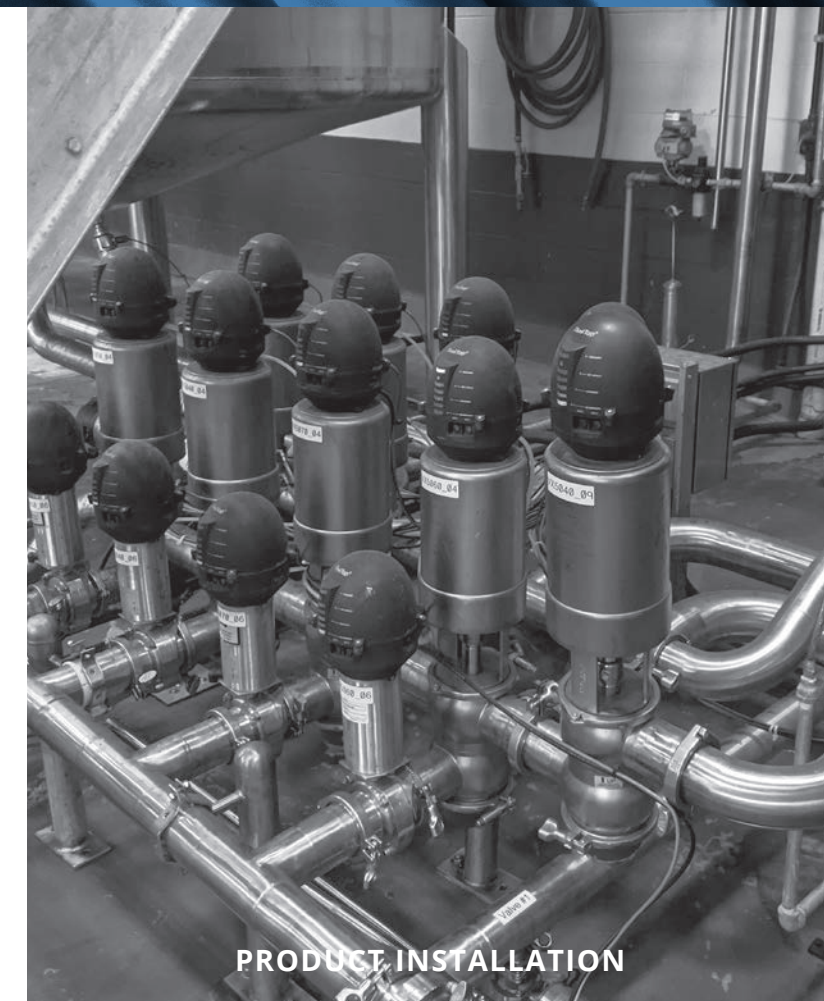
- Certified Welders
- Dedicated Project Management & Site Supervision
- Detailed Quality Control Procedures
- Internal Weld Inspection Procedures

Sanitary Design Focus

- CIP Design & Maximization
- Heat Exchange
- Mixing Technology
- Process Controls
- Process Efficiency
- Process Yield

Rodem Services

- Heat Exchanger Testing
- Homogenizer service
- Instrumentation Calibration
- Pump Repairs
- Tank Cleaning Equipment Repair
- Valve Maintenance



PRODUCT INSTALLATION



SKIDDED SYSTEMS

Safety Certifications

Here at Rodem we understand the importance of a safe and accident-free work environment. That is why we have made the commitment to both our employees and customers to provide a comprehensive and state-of-the-art safety program. Our company safety and health goals are simple — we strive for zero accidents and zero injuries both in-house and in-the-field.

Our dedicated, internal safety manager ensures that our programs, training, practices, tools, facilities, and employees are compliant with today's standards.

- o Electronic forms in the field ensures our team is prepared for any situation and, provides effective record-keeping, and efficient communication.
- o Field technicians are trained in Confined Space Entry & Emergency Retrieval.
- o Installation Technicians are OSHA 10 Hour certified.
- o Project Supervisors are OSHA 30 Hour certified.
- o Weekly Toolbox Talks help keep safety a constant priority.

Drug Free Safety Program

Rodem's commitment to safety through a Drug Free Safety Program ensures:

- o Accident prevention
- o Employee safety
- o Health
- o Loss control
- o Productivity

Rodem complies with any customer requirement, always adhering to the more stringent program. Our team is dedicated to being a leader in health and safety practice. We believe excellence in these practices is vital to the well-being of all.

Associations

Rodem is proud to further the goals of our industry through participation in these organizations. We invite you to learn more by visiting their websites.



Food Industry Suppliers Association (FISA) FISA is a trade association dedicated to promoting distribution in serving high purity industries.



Food Processing Suppliers Association (FPSA) The FPSA is trade organization for suppliers in the food processing and packaging industries



International Society for Pharmaceutical Engineers (ISPE) ISPE is an international society for professionals involved in the engineering and manufacture of pharmaceuticals and related products.

Rodem works with a variety of business portals to conduct transactions every day. We work with our clients to accommodate their preference for ordering, invoicing, and more. The list to the right includes our current portal partners, but we are happy to accommodate your organization's preferred portal.

- o Appruv
- o Ariba
- o Avetta
- o Cincinnati Chamber of Commerce
- o Contractors Compliance
- o Coupa
- o ISNET
- o Taulia
- o Tungsten

**CINCINNATI
CORPORATE
HEADQUARTERS**

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Harrison, OH 45030
800-543-7312
513-922-6140
513-922-1680 fax

www.rodem.com

COLUMBUS OFFICE

1941 Williams Road, Suite B9
Columbus, OH 43207
855-276-6091
614-409-4225
614-409-4285 fax

INDIANAPOLIS OFFICE

5880 West 71st Street
Indianapolis, IN 46278
800-527-7151
317-297-0438
317-293-8253 fax

KNOXVILLE OFFICE

5641 Merchants Center Drive, Suite 102
Knoxville, TN 37912
800-778-0023
865-312-7280
865-687-7288 fax

NASHVILLE OFFICE

136 Commerce Drive
Hendersonville, TN 37075
800-362-7339
615-824-8812
615-824-8835 fax

RALEIGH OFFICE AND SERVICE CENTER

108 Rand Park Drive
Garner, NC 27529
855-745-0322
919-772-7127
919-773-2425 fax

TOLEDO OFFICE

25591 Fort Meigs Road, Suite H
Perrysburg, OH 43551
800-996-4574
419-873-9172
419-873-9184 fax

